

HYDRA PRODUCT Ten Year Warranty

Home Owner: _____ Street: _____
City/State/Zip: _____ Phone: _____ E-Mail: _____
Pool Company Name: _____ Phone: _____ Fax: _____
Pool Company Address: _____ City/State/Zip: _____
Date of Application: _____ Applicator _____
Product Type: _____ Color: _____

This Hydra Product warranty covers only material failure of the Colored Quartz, Plain Quartz and Pebble portion of the pool finish mixture. This warranty does not cover material failure of any additive (ex: color dye – to include Hydracolor, portland cement, etc.) in addition to the quartz or pebble of the pool finish mixture. This warranty does not cover defect to the Colored Quartz , Plain Quartz or Pebble due to any additive to the pool finish mixture.

All information above must be completed and this form faxed to Saranna, Inc. at 972-727-3087 within thirty (30) days of application or warranty is rendered null and void.

Saranna, Inc. warrants that the Hydra Product material is fit for the use intended. In the event of material failure, as determined by Saranna, Inc. representative, Saranna, Inc. shall supply all material needed to repair the defective area of the pool or spa surface as noted below in "Warranty Period". Labor cost will also be provided as noted below in "Warranty Period". Notification must be made within 30 days of material failure using the Hydra Product Warranty Claim documents. An agent of Saranna, Inc. will make final determination as to whether or not failure of material has occurred as per the specifications set forth under the COVERAGE portion of this warranty.

WARRANTY PERIOD – HYDRA PRODUCT carries a Ten (10) year warranty from date of application of HYDRA PRODUCT material against original material defects. Warranty for color fastness of the colored quartz and pebble covers color stability up to 70% of color pigment remaining of the original pigment saturation of the colored quartz and pebble material for the Ten (10) year warranty. Material reimbursement percentage is as follows:

- The first 3 (three) years carry 100% warranty coverage.
- Years 4 (four) and 5 (five) carry 75% warranty coverage.
- Years 6 (six) and 7 (seven) carry 50% warranty coverage.
- Years 8 (eight) and 9 (nine) 25% warranty coverage.
- Year 10 (ten) 10% warranty coverage.

Labor Reimbursement will be based on labor cost at the time of original application of material.

CONDITIONS – This warranty is subject to the following conditions:

- 1) Do not empty or work on pool surface prior to contacting Saranna, Inc. Not complying with this directive will immediately void this warranty.
- 2) Balance of the water chemistry DIRECTLY AFFECTS the lifespan of the HYDRA PRODCUT. Therefore, proper water balance according to APSP standards must be maintained and documented a minimum of once every sixty (60) days or warranty will be void. Documentation to include readings on Alkalinity, Ph, Calcium Hardness, Chlorine (Total and Free), Cynuric Acid. High levels of Chlorine may void warranty.
- 3) Cost of removal and replacement of swimming pool water, associated equipment, labor (Other than as stated in Warranty Period above), chemicals, loss of use of pool or backyard area, and permits needed are not covered under this warranty.
- 4) 25 lbs. of Meta Max or other approved metakatlin pozzolon additive per batch as well as a quality portland cement must be used with Hydra Product.

COVERAGE - This warranty covers the following:

- 1) Original material defect of Hydra Product ONLY.

NOT COVERED – This warranty does not cover the following:

- 1) Topical organic staining or staining as a result of contaminants not existing in the Hydra Product material (example: chemicals added by homeowner, landscape products, etc.
- 2) Material fitness or failure of any additive mixed with the Hydra Product material (ex: color dye, portland, etc.) by the Applicator.

NOTE: Check cracking or eggshell cracking is not a Hydra Product defect but is usually attributable to the portland cement and other factors of the mixture or weather.

Saranna, Inc.

Off: 972-473-2466 Fax: 972/727-3087